

# Hetti Arachchige Yenuka Madusanka Perera

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Date of Birth	22 October 1990	Address	No. 533/7. Makola North. Makola Sri Lanka.

## PROFESSIONAL SUMMARY

Dynamic and results-driven Software Engineer with over a decade of experience in IT and software development. Adept at designing and deploying enterprise-wide systems, administering cloud infrastructure, and providing technical support. Currently pursuing a Master of Science in IT & Strategic Innovation at Kingston University (UK), demonstrating a commitment to continuous learning and strategic innovation.

## WORK EXPERIENCE

SEP 2022 – CURRENT	Ja Ela, Sri Lanka
<b>SOFTWARE ENGINEER</b> REVOLUTION TECH SOFTWARE SOLUTIONS	
<ul style="list-style-type: none"><li>Conduct requirements analysis to understand client and business needs.</li><li>Design, develop, and deploy robust enterprise-wide systems.</li><li>Manage and administer Azure cloud infrastructure for secure and scalable solutions.</li><li>Implement system backup management plans to ensure data safety.</li><li>Perform rigorous testing and deploy applications effectively.</li><li>Conduct training sessions to empower users and teams with system functionalities.</li><li>Troubleshoot and resolve complex system issues promptly to ensure minimal downtime.</li></ul>	
JAN 2022 – SEP 2022	Colombo 01, Sri Lanka
<b>PROCESS LEADER</b> STAFFORD MOTORS (PVT) LTD, COLOMBO	
<ul style="list-style-type: none"><li>Conducted detailed requirements analysis to address business needs.</li><li>Designed and developed efficient in-house software solutions.</li><li>Tested and deployed applications to ensure functionality and reliability.</li><li>Enhanced and modified existing systems to improve performance.</li><li>Conducted comprehensive training sessions for end-users.</li><li>Generated customized IFS reports to support business operations.</li></ul>	
AUG 2019 – DEC 2021	Colombo 01, Sri Lanka
<b>APPLICATION DEVELOPER</b> STAFFORD MOTORS (PVT) LTD, COLOMBO	
<ul style="list-style-type: none"><li>Designed and developed custom software to meet organizational requirements.</li><li>Conducted thorough testing and deployment of applications.</li><li>Enhanced and updated existing systems to align with evolving business needs.</li><li>Provided ERP (IFS) administration, including troubleshooting and deployments.</li><li>Created detailed and actionable IFS reports for internal stakeholders.</li><li>Ensured robust data security and reliable network infrastructure.</li><li>Delivered technical support to teams and departments.</li><li>Assisted in multimedia production for internal and external communication.</li></ul>	

APR 2018 – AUG 2019

Ragama, Sri Lanka

**IT CUM ADMIN EXECUTIVE GREEN GARDEN (PVT) LTD**

- Installing and configuring computer hardware, operating systems, and application systems.
- Maintained recordkeeping for income, expenses, and business transactions.
- Managed payroll and organized job applications.
- Posting job ads and organizing resumes and job applications.
- Preparing new employee files.
- Provides payroll information by collecting time and attendance records.

JUL 2017 – JAN 2018

Colombo 02, Sri Lanka

**CUSTOMER FACING IT EXECUTIVE DHL COUNTRY OFFICE**

- Make joint sales calls together with sales staff to sell the benefits of DHL's eCom tools to customers.
- Assist and guide customers in the setting up of the eCom tools and customized management reports.
- Assist customers in troubleshooting queries and problems on the eCom tools.
- Keep existing eCom customers informed of all new eCom versions and new features which will enhance their usage and convenience.
- Maintaining hardware inventory at customer premises

MAR 2015 – JUL 2017

Colombo 01, Sri Lanka

**IT COORDINATOR STAFFORD MOTORS (PVT) LTD**

- Creating daily reports & monthly management reports.
- Maintain the company's web-based system and support to the end-users.
- Creating higher management requested systems.
- Install and configure software and hardware.
- Provide technical assistance to office staff as needed.

FEB 2012 – MAR 2015

Kelaniya, Sri Lanka

**IT EXECUTIVE JAYAWARDENA ENTERPRISES (PVT) LTD**

- Installing and configuring computer hardware, software, systems, networks, printers, and scanners.
- Maintain the company system.
- Solving password problems.
- Setting up accounts for staff.
- Responding to breakdowns.

● **EDUCATION AND TRAINING**

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2025/2026 (Current)

**MASTER OF SCIENCE IN IT & STRATEGIC INNOVATION** ESOF Metro Campus (Kingston University, UK).

2013/2014

**INTERNATIONAL DIPLOMA IN HARDWARE & COMPUTER NETWORK TECHNOLOGY** IDM Nations Campus.

2010/2011

**IT DIPLOMA** Siksil Institute.

2007

**GRAPHIC DESIGNING CERTIFICATE** 3D Mind.

## ● LANGUAGE SKILLS

Mother Tongue(s): **SINHALA**

Other Language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken Production	Spoken Interaction	
<b>ENGLISH</b>	C1	C2	C1	B2	B2

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## ● SKILLS

### Programming Languages and Technologies:

- **C#:** Writing clean, efficient code using C# for various applications.
- **ASP.NET MVC:** Experienced in developing web applications using ASP.NET MVC framework.
- **HTML:** Proficient in writing semantic and accessible HTML code for web development.
- **CSS:** Familiarity in styling web pages using CSS for enhanced user experience.
- **JavaScript:** Familiarity of implementing interactive features and functionalities using JavaScript.
- **SQL Server:** Experienced in database design, querying, and management using SQL Server.
- **Oracle Database:** Familiarity with Oracle database management and SQL querying.
- **Crystal Reports:** Proficient in creating and customizing reports using Crystal Reports.

### IT Infrastructure and Support:

- **Windows Troubleshooting:** Skilled in diagnosing and resolving issues on Windows operating systems.
- **Windows Server Administration:** Experienced in managing and configuring Windows Server environments.
- **Computer Networking:** Knowledgeable in networking concepts such as TCP/IP, DNS, DHCP, etc.
- **Azure Administration:** Proficient in managing Azure cloud services and resources.

### Support and Administration:

- **System Support:** Capable of providing technical support and assistance to end-users.
- **Microsoft Office Package:** Proficient in using Microsoft Office applications for productivity tasks.

### Design and Multimedia:

- **Graphic Designing:** Experienced in creating visual elements for Artworks using Photoshop and Illustrator.
- **Video Editing:** Skilled in editing and enhancing videos using video editing software such as Premier Pro.

## ● REFERENCE

### Nalin Bandara

IT Manager | Stafford Motors (Pvt) Ltd.

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### Nishantha Maduranga

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